

PRESS RELEASE - ISSUED 6 APRIL 2020

Coronavirus Resident Support Scheme Launched

In response to the Coronavirus outbreak Hinckley & Bosworth Borough Council has been supporting local residents who are self isolating and have no support networks through a Resident Support Scheme. So far over 700 residents and tenants have been contacted and assistance provided where needed through the council and the voluntary and community sector. The service prioritises those people who have no one else to help and who are the most vulnerable, for example those over the age of 70, those with an underlying health condition, individuals who are on their own and feeling isolated and families that are struggling to cope.

Assistance can be given to:

- Link people into local support networks where these are in place.
- Help with emergency food access and ongoing shopping assistance
- Advise on collection of prescriptions and other essentials
- Social contact for those who are lonely
- Advise on financial help for those who are worried about their personal finances
- Advise on how to look after your health and wellbeing whilst self isolating.

Executive member for Community Safety at the borough council Cllr Michael Mullaney said: “we know there will be many people in our communities who need help and support during these times and we have set up this support scheme for people who are self-isolating and may need some help as they have no support networks, like friends, family or neighbours. We are working with a range of local agencies, charitable organisations and local volunteers.

“I would also like to remind residents that whilst we need to socially distance, we also need to look out for each other. If you’re in a fortunate position, then can I ask you to volunteer to help those in our borough. You can register your interest with Next Generation, who is already working with registered charities in the area. Visit www.nextgenhinckley.org or call 01455 632984.”

If you are self-isolating or know somebody who is and as no or limited support networks such as friends, family or neighbours please call 01455 238141 or visit www.hinckley-bosworth.gov.uk/coronasupport

People are encouraged to use the online services in the first instance to help with the high volume of calls.